

# PATIENT PARTICIPATION GROUP

## Hoover Drive Surgery



## WOULD YOU LIKE TO BE INVOLVED?

### What is a Patient Participation Group?

A PPG is a group of patients who work with practice staff and meet at regular intervals to discuss ways of making a positive contribution to the service that we provide to our patients.

Every PPG is unique, it involves meeting on a regular basis to advise staff on how we can improve services and meet the needs of our patients.

### WHAT IS THE PURPOSE OF A PPG?

- To give practice staff the opportunity to discuss topics of mutual interest in their practice.
- To provide the means for patients to make positive suggestions about the practice and their own healthcare.
- To encourage health education activities within the practice.
- Patients to provide support and information to other patients on a range of conditions such as Heart Disease, Diabetes etc.
- To act as a representative group that can be called up to influence the local provision of health and social care.

### HOW CAN THIS GROUP HELP YOU?

#### EXAMPLES OF WHAT CAN BE DONE:

- Provide feedback from patients
- Health Promotion
- Voluntary Activities
- Representation
- Fundraising
- Influence Decisions

#### WOULD YOU LIKE TO BE INVOLVED?

Are you interested in finding out more about the Felmores Surgery? Would you like to be more involved in the decisions we make about the service that we provide?

This Practice holds quarterly PPG Meetings.

Please ask our receptionists for more information.

Alternatively you can call the reception on 01268 543366.

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